



Firebird Research Enterprise and Education
16a Fremantle Square
Cotham
Bristol
BS6 5TN

4th April 2008

To Whom It May Concern:

Re: Reference for Mr. Fred Woods of The Fifth Room

It gives me great pleasure to write an open letter of reference for Mr. Woods.

This year, I invited him to design and build a wooden garden building, based on a shed frame but in the style of a log cabin, which was to be a home office for my company, Firebird. It was to be built over a very steep slope in my garden. So the entire construction was to be placed on a substantial deck. Fred was also asked to create steps leading down from the office to the bottom of the slope, as well as a raised vegetable planter.

The design he came up with was really beautiful and I am very pleased with both the design and the standard of workmanship. I have received many compliments from friends and neighbours about how pretty the finished building looks. Fred's work and ideas have really enhanced both the appearance and functionality of my garden – he has transformed a muddy slope into an attractive and useful structure – and I can't wait to start working out of my lovely new office!

Fred worked efficiently and competently throughout the job, and kept me informed of what he was doing. He has a thorough knowledge of the building trade and works to a very high standard, and in a thoughtful fashion – Fred always goes the extra mile and takes a genuine pride in his work, both in terms of its appearance and making it fit for purpose.

Fred was always polite, clean and tidy and left my property in an immaculate state at the end of the day. He is a pleasant and trustworthy character, and I had no concerns with allowing him to have the keys to my property and work unsupervised.

I have since contracted him to do more work on my property, and can heartily recommend Fred and The Fifth Room to you. I think his workmanship and customer service is excellent, and his services really do represent superb value for money.

Yours faithfully,

A handwritten signature in dark ink, appearing to read 'Emma Smith', written in a cursive style.

Dr. Emma Smith